

UNIFORM FAQ's

Why do we have new uniforms?

The club chose to adopt the UC Stars Brand at the start of 2024. This included a rebranding of our uniforms to match the University's branding.

Is the uniform provider the same?

Yes, the club signed a new 3-year agreement with O'Neills to remain as our clothing supplier. Their continued investment in the club means familiar sizing, quality and process.

Why do I have to purchase a new uniform?

It is important that all members wear the new uniform to ensure that we meet the requirements of the sponsorship agreements the club has signed including an increased rebate from O'Neills. In addition, Hockey ACT stipulates that all members of the club must be wearing the same uniform. Whilst other clubs may not be seen to adhere to this requirement, UC Stars supports Hockey ACT's requirements and believes that by everyone wearing the same uniform, we present much better as a club.

Why are there packs instead of individual uniform items?

The complete rebrand of the club means that all uniform items have been updated and as such we require members to purchase all elements of the uniform (shirt, skort/short and socks). Our agreement with O'Neills means that our packs come at a reduced price compared to the items being purchased individually.

What is included in the different uniform packs?

Essentials Pack – Playing Shirt, Playing Shorts/Skorts and Socks

<u>All-Star Pack</u> – Playing Shirt, Playing Shorts/Skorts, Socks and Training Shirt

Legends Pack – Playing Shirt, Playing Shorts/Skorts, Socks, Training Shirt and Hoodie

Apart from the colour, what else has changed?

A PRIDE band has been included on our sleeve. This has been done to celebrate the diversity that exists within our club and show that everyone is welcome at UC Stars Hockey. We have also paid homage to the history of the club with previous logos featured on the back of our playing tops and training shirts. Whilst the Board also worked hard to include the indigenous motif of UC in our uniforms, the University and UCX are currently going through the process of developing a new motif. As such we were not given permission to use the previous motif that featured on our old training tops. We will continue to work with UCX and University to feature and celebrate First Nations Peoples in the future. Ladies will also be able to choose between a skort or ladies-cut shorts.



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I am playing CL and heard that a uniform has been provided in the past, do I still need to buy a uniform pack?

Every member is required to buy a new uniform. No team will be supplied with a full uniform. Any uniform items that may be provided to CL teams are the property of the club and won't be provided for members to keep.

Are there other items of off-field attire available other than in the Legends Pack?

Yes! There are several different options for off-field attire including club polos, winter jackets, vests and track pants. There may be a mid-season order for off-field apparel as well where all off-field items will be available.

I am unsure of my sizing for the new uniform, how do I find out what it would be?

As we are using the same supplier, items will be the same or very similar to the current uniform and off-field apparel. In addition, the club will have a sizing kit available at Club Day. A sizing guide is also available on the online store.

Can I change the items in my pack?

In short, no. The items in the pack have been provided at a special reduced price by O'Neills and we therefore do not have ability to change the items in those packs.

Can I select different sizes for each item in the pack?

Yes, you can! Members are asked to provide a size for each item within our packs. These sizes can be different for each item within a pack. If you are unsure about sizing, the sizing guide can be found in the description of each item or pack.

I am struggling to afford new uniform, what do I do?

The Board understands that there is a high cost associated with playing hockey when considering fees, uniform and equipment. We want to make sure that all our members are wearing the new uniform, so assistance such as payment plans can be arranged to cover the cost of the new uniform. Please contact the Board at ucdevils@gmail.com and we will come up with a plan to ensure you're playing in the new uniform.

Where is the best place to order my new uniform?

The best place to order your uniform pack is here through our online store.

How are refunds and returns managed?

Refund information can be found on the O'Neills website <u>here</u>. We ask that if you do have any issues with on or off-field attire, that you contact the club first and we will assist you through the process to remedy the issue.



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I have a question that wasn't covered by these FAQ's, who do I contact?

If you have any additional questions, please contact the Board at ucdevils@gmail.com. Also make sure that you are signed up to the Devils Digest newsletter and our socials to keep up to date with all information regarding uniforms and off-field apparel.